

# ANNUAL MEMBERSHIP MEETING & RISK MANAGEMENT VIRTUAL CONFERENCE



**PennPRIME**  
INSURANCE TRUSTS | A Service Program of The League  
Managing Risk Together

22 September 2022 | 10 am



## SCHEDULE

**10:00 am WELCOME**

**10:15 am "RECLAIMING PUBLIC DISCOURSE and ENGAGEMENT"**

Leila Brammer, PhD., Professor in Communication,  
University of Tampa

Dr. Leila Brammer studies and builds frameworks in which community members come to understand problems from multiple perspectives and work together to develop evidence-based approaches to address challenging civic issues. She established a nationally-recognized civic learning and engagement curriculum and a community-based public deliberation and dialogue program. As the inaugural Director of the University of Chicago's Parrhesia Program for Public Discourse, she developed curricula, programming, and outreach to advance the Chicago Principles of Freedom of Expression and foster the capacity for vigorous, inclusive, and productive discourse in the classroom, campus, and civic life. Currently, she is a teaching professor in Communication and Media Studies at the University of Tampa.

**11:15 am "CONCIERGE CYBER"**

Kurt Suhs, CEO, Cyber Special Ops

**11:30 am MEMBERSHIP MEETING**

PennPRIME Trust and PennPRIME Workers' Compensation Trust

**Brief Intermission**

**12:30 pm "CERTIFICATES OF INSURANCE" (COI)**

Angela Tennis, Senior Consultant, Insurance Buyers' Council, Inc.

**1:00 pm "HOW TO PLACE AND TRACK A CLAIM"**

Angela Bailey, CSO Team Leader, Inservco – Workers' Compensation

Angela has an extensive background in workers' compensation. She has worked with municipal clients for over 15 years and also on the largest self-insured account in Pennsylvania, the Commonwealth account. Angela leads the workers' compensation team servicing the PennPRIME account along with other self-insured programs. Angela mentors a team of claims representatives to thoroughly investigate claims and look for cost effect resolutions, as well as aggressively utilize claims management tools to posture their claims for termination of benefits, suspension of benefits, and settlement when appropriate. She demonstrates consistent execution of best claim practices and a commitment to industry and company ethics. Angela is dedicated to providing proactive claims assistance to Inservco's self-insured clients, colleagues and providers while providing superior customer service and delivering the most beneficial claim resolutions.

Amy Zeiders, Claim Service Manager, Inservco – Liability and Property

Amy has extensive knowledge and experience in managing liability claims. She is skilled at negotiating with attorneys and vendors seeking fair settlements, fair pricing, and bill reduction. Amy is also astute in matters involving coverage, subrogation, liability, and reserve evaluations and possesses a proven ability to identify, analyze, and solve problems. She is talented at eliciting confidence and building rapport with clients, and brokers/consultants, and other staff. Amy is committed to ensuring appropriate claim outcomes, best claim practices, compliance with statutes, and company guidelines. Her enthusiasm for training, coaching, and staff mentoring ensures that each customer will be the recipient of favorable results.

**2:00 pm "USE OF FORCE – ROLL CALL"**

Chief (Ret.) Michael D. Ranalli, Program Manager II, Lexipol

Michael D. Ranalli, JD, retired as Chief of the Glenville, New York, Police Department Chief Ranalli began his career in 1984 with the Colonie, New York, Police Department and held various ranks. He also spent 12 years on the Colonie Police Special Services Team.

Chief Ranalli is a frequent presenter and author on various legal issues including search and seizure, use of force, legal aspects of interrogations and confessions, wrongful convictions, supervision and leadership and civil liability. He is the author of two books on search and seizure and civil liability.

Chief Ranalli is a past president of the New York State Association of Chiefs of Police (NYSACOP) and a member of the IACP Professional Standards, Image & Ethics Committee. He is a Certified Force Science Specialist and graduate of the 2009 FBI Mid-Atlantic LEEDS.

He holds a Juris Doctorate from Albany Law School. He is admitted to the New York State Bar and the Federal Bar (Northern District of New York).